

Senior LinkAge Line <sup>®</sup> at 1-800-333-2433 -To find available transportation in your community		
ACC Midwest http://www.accmidwest.com/	Special transportation services, NEMT Medical van <b>Duluth location serves - St. Louis, Lake, Cook, Carlton, Pine, Kanabec, and Aitken</b> Headquarters is in Hutchinson, MN	
Age Well Arrowhead (AWA) 218-623-7800 306 W Superior St Suite 10 Duluth MN 55802 <u>https://agewellarrowhead.org/transport</u> ation/	Senior Wheels: medical transportation Errands: rides for non-medical needs <b>Duluth, Hermantown &amp; Proctor</b> Sr. Wheels \$20 per ride Errands \$20 per hour Call with as much advance notice as possible. An AWA representative will identify a driver, then provide you with a confirmation, name, and number. Standing appointments are not available due to a limited pool of drivers. Driver training: ongoing through their insurance company Type of transport: personally owned vehicles of all makes/models	
Arrowhead Transit 800-862-0175 http://arrowheadtransit.com/	Dial a Ride: Mon thru Fri - 7:00 am to 8:00 pm, Sat - 9:00 am to 5:00 pm, Sun - 8:00 am to 2:00 pm Volunteer Drivers: 5:30 am to 5:30 pm - Mon through Fri, 5:30 am to 2:00 pm – weekends <b>Aitkin, Carlton, Cook, Itasca, Koochiching, Lake, Pine, and St. Louis counties</b> Contact for cost - Free rides after 90 <sup>th</sup> birthday Call ahead: 24-hour notice required Driver training: ongoing, federally mandated Type of transport: wheelchair accessible buses	
<b>Aspen Health Transport</b> 218-354-4090 Fred	STS Medical transport both ambulatory and wheelchair Mon through Fri and limited weekend Hospital discharges from Duluth to the Iron Range	

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504 Iron Dr	Private pay and all insurance other than Medica
Chisolm MN 55719	Individual needs addressed based on availability \$18.00 pick-up (both ways \$36.00) + \$1.80 per mile with passenger, 0.80 per mile to and from Call ahead: Call as far in advance as possible to schedule; standing appointment not available Driver training: all STS driver requirements met through company training Type of transport: 5 vans
Disabled American Veterans https://www.dav.org/veterans	Fixed minibus route <b>Twin Ports-Superior-Minneapolis &amp; Hibbing-Minneapolis</b> Veterans only Ambulatory, non-wheelchair bound, Medical appointments
Fond-du-Lac Transit http://www.fdlrez.com/fdltransit.htm	Fixed bus Call three days' notice Lake County, Two Harbors area including Knife River, Castle Danger, and about 5 miles inland FDL Elders, 60+, ride free! (with FDL ID) Reservation & Cloquet area \$1.00 each way - Duluth Route \$2.00 each way Personal Vehicles - one wheelchair accessible van when available
Freedom Transport 218-727-7655 Kevin Helquist 2805 Karl Ave. Duluth, MN 55811	Non-emergency transportation (van) <b>Duluth area</b> Can handle wheelchairs Round trip: \$33 load fee plus \$2.25 per mile One way: \$43 load fee plus \$2.25 per mile. Stretchers: \$135 load fee plus \$2.75 per mile Call to request a ride Driver Training: mandated courses in driver safety, moving wheelchairs, etc.
Groome Transportation (formerly Skyline Shuttle)	Shuttle transport from three Duluth locations to MSP Airport. Pick up at UMD, St. Scholastica, West Duluth

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## **Transportation Resource – Duluth Area**

Dementia Friendly Duluth Transportation Committee Updated Fall 2020

4884 Miller Trunk Hwy 218-724-4676 https://groometransportation.com/mi nneapolis-st-paul- airport/duluth/?&sd_client_id=null	Burger King Duluth, Scanlon, Barnum, Hinckley, Pine City, North Branch, Forest Lake, MSP airport, Mall of America Call or book service through their website Van transportation, not wheelchair accessible -must be able to climb into van seat Cost: \$44 one way, \$88 round trip
Handi Van 844-268-4539 1836 Third Ave. SE Rochester, MN 55904 <u>http://www.handivanrides.com/</u> Duluth phone number: 218-879-9238	Non-emergency medical and specialty. Ambulatory, wheelchair, bariatric wheelchair, stretcher <b>Anywhere in the U.S.</b> Call insurer. Private pay: Round trip in Duluth: ambulatory is \$50, wheelchair is \$60. Out of town: \$2.65/mi. Additional passenger: \$10 flat fee. Phone is best, can also send a request through their website Must register with the service prior to a ride request Standing appointments best arranged by phone. Can also send request through their website. Driver training - Defensive driving, passenger assistance, abuse prevention, first aid, CPR. Type of Transport - van
Jefferson Lines 218-722-5591 228 W Michigan St Duluth, MN 55802	<b>Bus service from Duluth to Cloquet, Hinckley, MSP airport</b> Cost varies per destination Appointments scheduled - 218-722-5591 or online at Jeffersonlines.com Type of Transport – Coach bus
Northern Access 218-728-5465 800-893-2955 3133 Truck Center Dr Duluth MN 55806	<ul> <li>Full-service wheelchair- accessible driver-assisted transportation service</li> <li>6:00 AM – 10:00 PM, Mon-Sat &amp; 8:00 AM – 5:00 PM, Sun</li> <li>Carlton, Lake, St. Louis, and Douglas County in Wisconsin.</li> <li>Wheelchair or Ambulatory</li> <li>\$ 23.00 + \$ 2.25 per mile Hospital Discharge – Wheelchair</li> <li>\$ 33.00 + \$ 2.25 per mile Stretcher/Cot \$135.00 + \$ 2.75 per mile</li> </ul>

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## **Transportation Resource – Duluth Area**

## Dementia Friendly Duluth Transportation Committee Updated Fall 2020

	<ul> <li>Please call our office for reservation and/or pricing quotes. Special rates for pre-scheduled multiple trips per week, such as those required for dialysis or therapy appointments.</li> <li>Driver Training - MNDOT Special Transportation Services (STS) regulations require that all of our drivers meet stringent safety and training standards.</li> <li>Type of transport - 25 wheelchair accessible vehicles. We also offer cot/stretcher service for clients who require an ambulance style cot while being transported.</li> </ul>
<b>Promed Transportation</b> 218-390-9395 Joe Tarnowski 6588 Fredenberg Lake Rd Duluth MN 55803	<ul> <li>Wheelchair transportation by a trained health professional</li> <li><b>150-mile radius of Duluth &amp; Superior Private pay or insurance</b></li> <li>Not set up for Medicare yet</li> <li>\$35.00 pickup + \$2.25 per mile (able to negotiate rates)</li> <li>Call to reserve as far in advance as possible for standing appointments Willing to provide service 7 days a week with extended hours available Joe is owner and driver - Can take up to 2 wheelchairs at the same time and one ambulatory person</li> </ul>
Rural Transportation Barb 218-827-3480 23 Commerce Dr Babbitt, MN 55706	<ul> <li>Work-related STS non-emergency medical transportation</li> <li>Aitkin, Carlton, Cook, Itasca, Koochiching, Lake, and St Louis Counties</li> <li>Medical assistance, health and medical insurance, and private pay. Rates vary depending on mileage, insurance, etc. Private pay much be cash or check at time of service</li> <li>Call to establish an account</li> <li>Future needs can be arranged by phone or online; 48-hour notice requested</li> <li>2 hr. cancellation prior to pick up or client will be charged full rate</li> <li>All STS driver requirements are met through company training, background checks, drug testing, etc.</li> <li>ADA compliant transport for ambulatory persons, use a walker or wheelchair, or have other disabilities.</li> </ul>
<b>STRIDE</b> 218-722-3327 weekdays between 7:30	Dial-a-ride transportation service for qualified individuals with disabilities in Twin Ports. Operates within 3/4 of a mile from the DTA's regular routes in the City of Superior and within the city boundaries of both Duluth and Proctor.

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a.m. and 4:00 p.m. to reserve trips	<ul> <li>\$1.50 during off-peak hours and \$3.00 during peak hours. Fares must be paid in exact change. Books containing ten one-dollar and- fifty-cents tickets are also available for purchase from the STRIDE drivers.</li> <li>Peak hours are from 7:00 a.m. to 9:00 a.m. and from 2:30 p.m. to 6:00 p.m. on weekdays.</li> <li>Trips may be scheduled up to 7 days in advance. STRIDE will allow a limited number of subscription trips for individuals with routine schedules. Same day STRIDE trips may also be scheduled based on availability.</li> <li>Drivers are licensed professionals specially trained to assist in origin to destination as needed by each passenger. Drivers will assist passengers onto the vehicle and assist them with seat belts and wheelchair securement as needed.</li> <li>All STRIDE vehicles meet ADA requirements with wheelchair accessible lifts.</li> </ul>
<b>Uber</b> Uber.com No phone call contact option	Point to point pick up and drop off in Duluth area and surrounding communities <b>Duluth and surrounding communities</b> Cost Varies per destination No standing appointments Personal vehicles of drivers used so vary in size, not wheelchair accessible
UCare Health Ride 800-864-2157	Non-emergency transportation to and from health care services for members only Entire state of MN MSHO coordinated care plan with a Medicare Advantage contract and a contract with M.N. Medicaid Standing appointments accommodated, call two days prior to appt. Both ambulatory and wheelchair Please indicate needs at time of reservation
Upward Transportation https://upwardtransportation.com/	Special transportation services, NEMT Medical van Duluth, Cloquet, Carlton, Two Harbors, Proctor, Hermantown, Twig, Pike Lake, Caribou Lake,

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	Island Lake, Fish Lake, St Louis County, Carlton County, and Lake County
Volunteer Services of Carlton County Barb 218-879-9238 199 Chestnut Ave P.O. Box 450 Carlton, MN 55718	Transportation for people of Carlton Co to appointments and locations as needed including groceries, and social visits <b>Carlton Co and into St. Louis Co based on volunteer availability</b> Will bill insurance and has a county service contract. Also, cost share based on income Must register with the service prior to ride requests for standing appointments No specific training for drivers, personal vehicles of volunteer drivers used so vary in size and not wheelchair accessible
123 Cheap Taxi 218-522-4993 www.123cheaptaxi.com	A longer distance taxi -servicing an area of 15 to 300+- miles to, from, through or near Duluth, MN Express, Discover, Apple Pay, Google Pay, Touchless, U.S. and Canadian CASH, and invoicing may be done on a case by case basis. DISCOUNTS - Rewards program 10% off, Active Duty or Retired U.S. military discount 15% off, continuous round trip discount of 25% off return trip, and wait time if incurred As of 07-11-2018 our taxi rates, registered with the City of Duluth, MN, are 20-40 percent lower than anyone else registered. Those rates are \$1.00 Flag or Drop Fee, \$2.00 per mile, and \$0.50 wait time while on a stop that you have chosen. The first 3 minutes of wait time are free. All of our vehicles are the model year 2018 with AWD and have leather seating. A WIFI network is also available (service permitting).